



# **Student Housing Handbook**

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## Key Contacts

<u>Security</u>	<u>07 5595 1234</u>
<u>Emergencies (ambulance/fire/police)</u>	<u>000</u>
<u>Student Housing Office</u>	<u>07 5595 5000</u>
<u>West Tower Duty Phone (Building 7)</u>	<u>07 5595 2107</u>
<u>East Tower Duty Phone (Building 8)</u>	<u>07 5595 2108</u>
<u>AC Duty Phone (Building 9)</u>	<u>07 5595 2109</u>
<u>The Halls Duty Phone (Building 11)</u>	<u>07 5595 2111</u>
<u>The Halls Duty Phone (Building 12)</u>	<u>07 5595 2112</u>
<u>Main Bond Switchboard</u>	<u>07 5595 1111</u>
<u>IT Helpdesk / Service Desk</u>	<u>07 5595 4444</u>
<u>Bond Medical Centre</u>	<u>07 5595 4043</u>
<u>Sports Centre (Gym)</u>	<u>07 5595 4100</u>
<u>Crisis Support details on Page 15</u>	

In the spirit of reconciliation, Bond University acknowledges the Kombumerri people, the traditional Owners and Custodians of the land on which the university now stands. We pay respect to Elders past, present and emerging.



# Welcome from the Registrar

**"A university education is not limited solely to achieving high grades and graduating; at Bond there is a rich cultural experience to enjoy that will enhance your educational experience."**

## Hello and welcome to Bond and to our on-campus residences.

Congratulations on starting this exciting new chapter in your life. Living on campus can be a fantastic way to fully immerse yourself in university life, make new friends, and take advantage of all the resources available to you.

Our Residential Team have been busy preparing for your arrival. As you settle into your new surroundings, there are a few things you should keep in mind to ensure that your experience is as positive and enjoyable as possible.

Get to know your Res Fellow - they are here to guide and support you, so feel free to ask them anything and do not hesitate about approaching them if you have a problem or need advice or information.

Familiarize yourself with the guidelines of the Student Housing Handbook governing conduct within university precincts. Make sure you read through this carefully and understand what is expected of you.

Get to know your roommates and neighbours. Living in close quarters with others can be challenging at times, but it can also be a great opportunity to make new friends and learn about different cultures and lifestyles. Take the time to introduce yourself and be friendly and approachable.

Keep your living space clean and organized. Sharing a living space with others means that you'll need to be mindful of your own belongings and messes. Be respectful of your roommates' belongings and space.

Take advantage of the varied campus resources and events. Living on campus puts you in close proximity to all the resources and events. Attend events, join clubs and take advantage of the various services such as tutoring, academic skills, wellbeing services, counsellors and health care.

One of the best parts of university is the life-long friendships made. I encourage you to immerse yourself in campus life, meet new people and try something new. There are lots of unique learning experiences outside classes and residence to explore.

I hope these tips help you get off to a great start. Good luck and enjoy your time with us. I wish you every success in the upcoming year.



**Louise Batchelor**  
University Registrar

# Getting You Started

Complete Safe & Respectful Community eLearning compulsory Module prior to check-in date. Access is via your Student Portal to ilearn. Sanctions will apply for non-completion.

Upload your photo and collect your Student ID upon check in. Via the Student Portal

Attend the Official Residential Welcome on Tuesday afternoon of O-Week.

Register your car (via QR code p. 8) if you have one. avoid an \$88 parking penalty notice.

Confused by the numbers? Our numbering system explained: Building\_level\_room (i.e. Building O6\_level O2\_ room 31).

Get to know where you live:

- Your common room
- The laundry (you will need to supply your own detergent)
- Your emergency assembly point
- Lakeside Restaurant
- Bond Express
- Your faculty building
- The library
- Sports Centre (free to students!)
- Medical Clinic (bulk billed for domestic students)
- Security Office

Meet your Senior Res Fellow, and Resident fellows! Pictures in foyer. or Lift

Set up your room to make it feel like home!

Your student ID card is also your dining card, it has a pre-loaded credit on it and can be swiped at the register when you purchase food at any food and beverage outlet on campus (no alcohol)

Save important Uni contact numbers in your phone (see key contacts p. 14).

Join the "Bond Res" Facebook Group to keep up to date with the latest events & info.

Follow "Food@Bond" on Instagram or Facebook.

# General Information

Students living on campus have access to a variety of support staff including the Student Housing Team, Senior Res Fellows, Res Fellows and Tutor Fellows.

## Student Housing Team

You can find our Student Housing Team located in Student Court next to Security in Building 10, and they can assist with all your accommodation questions.

## Senior Res Fellows

Senior Res Fellows are Bond university staff members and/or postgraduate students who live in Student Residences. Their role is to generate community spirit and camaraderie while ensuring the rules are followed for the benefit of all.

## Resident Fellows

Res Fellows are available to help with any issues relating to life on campus and ensuring your safety and wellbeing. They are mainly senior students, who have experience living in Student Residences.

## Tutor Fellows

Tutor Fellows are available through the Limitless Learning Student Tutoring Program. This is a free academic support provided by students for students.

Students can connect with a Tutor Fellow for one-on-one academic tutoring. Bond's Tutor Fellows are high achieving students who have done extremely well at their studies at Bond.

You can book in regular sessions to ensure you receive the support you need.



## Housekeeping

You are responsible for maintaining a standard of cleanliness and tidiness acceptable to the University in the Room and the Residence. Should you fail to maintain such standard, A behavioral advice notice may be issued, The University at its discretion may impose a penalty charge and subsequent charges to the Occupant (s) in the interest of general hygiene standards within the Residence.

You will at all times observe socially acceptable hygiene practices in all areas of the Residence, refrain from discarding rubbish indiscriminately within the Residence, follow established procedures to maintain acceptable standards of hygiene and good order in the kitchen, bathroom and other common areas of the Residence. You must not put anything harmful or which is likely to cause blockage in any pipes or drains.

## Cleaning

- Cleaning of your room is conducted weekly by university staff.

- Ensure you wash your own crockery and cutlery. The cleaners are not responsible for the cleaning of your personal items.
- When cleaners arrive at your door, they are there to commence cleaning your room. The cleaners maintain a cleaning schedule and will not back track to suit your time frame. Dispose of your rubbish in the wheelie bins which are placed near the common rooms for your convenience. These bins are emptied daily, so please make use of them. Rubbish left in your room can attract vermin.
- If personal items are left on the bed, the cleaners will not handle these items. Any furniture or items against the beds will not be moved. Clean sheets will be left for students in this instance.
- Ensure you take your room keys with you on cleaning day, as the Housekeeping team lock every room once they have finished cleaning.
- Should you have any issues, please contact the Student Housing Office (5595 5000) or your Res Fellow if after-hours.
- Residents are responsible for maintaining a standard of cleanliness in their rooms and common rooms.
- Residents may decline to have their room cleaned for one week, but will be fined a \$75 fee if cleaning is refused on the second week.
- Housekeeping may photograph personal belongings in your room that raise concerns surrounding cleanliness or possession of prohibited items. The photograph will be sent to you by Student Housing to rectify or to seek further clarification as per the University Privacy Policy.

## Cleaning schedule

<u>Building 11</u>	<u>Monday</u>
<u>Building 9</u>	<u>Tuesday</u>
<u>Building 8</u>	<u>Wednesday</u>
<u>Building 7</u>	<u>Thursday</u>
<u>Building 12</u>	<u>Friday</u>

## Dining Card - SID card

- Your dining card can be used at all University food outlets and will have a pre-loaded dollar value added each semester.
- Your dining card can be swiped at the cash register at any of the food outlets on campus. Funds not utilised will be forfeited at the end of each semester. Funds do not roll over.

## Fridges

- Individual fridges must be maintained in a clean and hygienic state.
- At the end of each semester, please dispose of any food items.

## Laundry Facilities

- Each of the residential buildings has their own laundry facilities equipped with washing machines, dryers and sinks.
- You will need to provide your own detergent. In consideration for others, please remove your clothes from the washing machines and dryers as soon as possible, set a timer as a reminder.
- You should also be aware that theft of clothes may occur from time to time and take steps to minimise the potential of this occurring. Student Housing is not responsible for lost or stolen items.

## Gym

- All students can access the Sports Centre located in Building 18 - operating hours are on the website.

## Internet Access

- Select 'BondStudents' from available networks
- Enter your Student IT account login details
- Username: Student ID
- Password: Student IT account password
- If prompted, Accept / Trust not verified certificate

Should you experience any IT difficulties, contact the IT Service Desk on +61 7 5595 4444 Monday - Friday between 8am and 5pm AEST, or send them an email at any time on [servicedesk@bond.edu.au](mailto:servicedesk@bond.edu.au)

## Lock Outs

- Please call your Resident Duty Phone or Security 07 5595 1234 for accidental lock outs. Continual calls for this service may incur a fee.
- If you are locked out during the day (8:30am - 5pm), please contact Security for assistance.

## Mail

- Incoming mail for residential students should be addressed as:

**Your Name, Student Housing**  
14 University Drive  
Robina  
QLD 4226

- Collection times from student housing are Monday to Friday, 11am - 4pm
- Note: no perishables are accepted
- Outgoing mail services are provided at:

**Australia Post Office**  
Market Square  
201 Varsity Parade  
Varsity Lakes

## Maintenance

- Please report any maintenance issues to Student Housing during business hours by uploading the form (accessed via the QR code).
- Contact your Senior Resident Fellow in your building or Security outside of business hours.



## Parking

- All students (and guests) wishing to park a vehicle on campus must complete the online registration form and provide name, student number and vehicle registration. Please access this form via the student portal.



## Room Move Request

- Week 2, subject to availability
- Please collect a form from Student Housing & complete and submit by the due date.



## Room Renewal for Following Semester

- Week 7 is the time to renew your current room (if eligible).
- This must be done via the Student Housing Portal. The portal will be open from 12 noon on the Monday and close 5pm on the Friday.

## Room Move for Following Semester

- Week 8 is the time to request a new room. This must be done via the Student Housing Portal. The portal will be open from 12 noon on the Monday and close 5pm on the Friday.

## Cancellation Policy

- 2-week cancellation fee will apply at the end of Week 8 to Week 14 for cancellation of next semester booking.
- 4-week cancellation fee will apply at all other times for cancellation of current semester booking.

## Shopping

Bond Express is a convenience store on campus where you can purchase goods with your dining plan. Robina Town Centre and Pacific Fair are two major shopping centre with easy transport access. Market Square, located a short walk from Bond in Varsity Lakes, offers a range of restaurants and an IGA.

## Support

- Each building has a Senior Resident Fellow and Student Residents Fellows who will be able to assist with your residential living.
- If you have any concerns, please feel free to contact them via email or via the duty phone.



Contact numbers found on p. 15.

## Community

- Social gatherings are encouraged in student accommodation to create friends and a positive community. Social gatherings are positive until they negatively impact other residents.
- Student Accommodation seeks to create an environment where the consumption of alcohol and associated drinking behaviour does not adversely impact on your fellow residents or hinder academic success. Drinking alcohol is a personal choice, and likewise you may decide not to consume alcohol and should not be pressured to do so. The provision of alcohol to those under the age of 18 is strictly prohibited.

## Sustainability

- Residents are strongly encouraged not to leave lights, air conditioners or other electrical appliances on in rooms whilst they are unattended.
- Everyone is encouraged to conserve water wherever possible (e.g. turn off taps properly, limit showers and report leaking taps or toilets to Student Housing).
- There are recycling facilities and residents are encouraged to sort their rubbish to ensure that as much waste as possible is recycled.

## Transport

- A local bus stop is located on University Drive with popular bus routes 750 and 753 taking you to Robina Town Centre and Pacific Fair.



## Vacation Accommodation

- Students may stay during semester breaks on application, at their normal weekly room rate except for the December/January break.
- Students residing in a university residence may be required to pack up their belongings over the semester break, subject to the needs of the university. Should a student fail to follow this direction, an external company will be employed to pack the students' belongings and securely store them. The student will be charged for this service.
- Communication on this will be sent out to relevant students when required.

# Student Housing Terms and Conditions of Occupancy

As a member of the University residential student community, you are required to abide by these standards and under the Student Code of Conduct you are committed to the values of honesty, fairness, trust, accountability and respect. At all times community members will behave in a way that upholds these values both as individuals and as a representative of the University in accordance with the Student Code of Conduct Policy and this agreement.

Under this agreement, the University grants you permission to occupy a room in Bond Student Housing for the time stated on the Occupancy Agreement. You also agree to the Terms and Conditions referred to below on the signing of the Occupancy Agreement. Once the offer is accepted by you and confirmed by the University, this agreement becomes a legally binding contract between the parties.

## 1. Rules and Regulations

1.1 You are subject to and shall comply with all laws in force in the State of Queensland and with:

- All Student Housing rules and procedures
- All orders and directions given by University staff.

1.2. Any breach of this may result in disciplinary action by the University. The University reserves the right (in respect of breaches) to levy fines, impose conditions on your continuing residency. In the case of severe or multiple breaches you will be referred to the disciplinary committee. Details of the Student Code of Conduct Policy can be found on the [www.bond.edu.au](http://www.bond.edu.au) website.

## 2. Conditions of Agreement

2.1 You shall not cause nor permit the Room, the Residence or Student Housing Premises to be used or occupied in any way or for any purpose which causes or is likely to cause unreasonable nuisance to or interfere with the peace, comfort and privacy of any other person in or near the Residence.

2.2 You shall not conduct a business of any kind in the Room or the Residence, nor engage in any illegal, riotous or noisy conduct, practices, or behaviour which may bring the reputation of the University into disrepute or is in the opinion of The University, prejudicial to the wellbeing of the residents.

2.3 Period of Occupancy - Subject to compliance with the provisions of this Agreement, You shall have the occupancy and use rights of the allocated room for the time stated in the Agreement.

2.4 Residence Acceptance -You accept a room in a Bond Student Housing once paperwork is complete.

2.5 Other Charges - You shall pay any other charges attributable to or payable by you for which you will be invoiced separately before, during or at the completion of the stay. Such charges may include disciplinary fines, cost of attendance of fire brigade for irresponsible behavior associated with fire safety equipment, cost of repairs caused by either individual or group damage to a residential room, cost of specific loss of property, or cleaning or other services as advised to you in writing. The University reserves the right to apply other charges to those already specified, and justification for such charges will be provided to you in writing before payment is sought.

## 3. Alcohol, Drugs and Smoking

3.1 Residents under the legal drinking age (18 years of age) are not permitted to consume or possess alcohol in the Residences or at any University affiliated events.

- 3.2 For the safety and wellbeing of Residences, activities such as, but not limited to the promotion and organisation of drinking games, or use of equipment, posters or flyers that promote excessive consumption are not permitted. The University reserves the right to confiscate items that celebrate or facilitate the excessive consumption of alcohol, including but not limited to, kegs, drinking games, beer bong etc.
- 3.3 Possession of open containers of alcoholic beverages in all outdoor areas of the University Residences is not permitted. Only newly purchased unopened alcoholic beverages in unopened containers are allowed to go directly to their Room upon return to the University Residences.
- 3.4 Glass containers of alcohol less than 500mL are not permitted in residential buildings. Wine and spirits bottles are acceptable.
- 3.5 Use, possession, cultivation and manufacture, or trafficking of any illegal drug is not permitted. Any allegation of manufacturing, using or selling, illegal drugs; prescription drugs (where used inappropriately) and/or possession of drug paraphernalia may be investigated by the University and will be referred to Queensland Police Services Legal substances which if used inappropriately result in similar effects to that of illegal drugs, including but not limited to volatile substances, solvents, inhalants, nitrous oxide are also not permitted ; - Marijuana ( Cannabis or tetrahydrocannabinol) is considered as an illegal drug in the state of Queensland.
- 3.6 The University is moving towards being a smoke- free campus - smoking or vaping is not permitted in any ,building or area. Smoking and vaping is only permitted in the designated smoking/vaping areas.

## 4. Guest /Social Gatherings

- 4.1 All visitors are required to leave the premises by 11pm and may not stay in your room or common areas overnight. You will be held responsible for any breach of the rules by your guests.
- 4.2 The University Residences are intended primarily for academic study, sleep, and quiet relaxation. Residents will restrict noise to a level, which is consistent with those purposes including a noise curfew of 11pm.
- 4.3 The following activities are not permitted, use of large amplified sound sources such as electronic devices, amplified musical instruments, drum equipment, live music/bands, dj equipment
- 4.4 The maximum number of people in a common room must not exceed 15 persons at any time.
- 4.5 Quiet Hours are established subject to Academic Schedules with a 9pm noise curfew during these times.
- 4.6 Residents hosting social gatherings must clean up, remove and dispose of any rubbish at the end of the social gathering and reinstate all furniture to its original position.
- 4.7 A Social Gathering form must be completed and approved before any social gatherings in common rooms.

## 5. Prohibited Items / Cooking Equipment

- 5.1 The University reserves the right to immediately remove from your allocated room, Building

or Common Areas any prohibited items even if notice has not been given. The item will be returned upon occupancy termination or contract end.

- 5.2 The following are examples of prohibited pieces of electrical equipment: Portable air conditioners, Portable heaters (fan/ceramic/radiator or other) Portable dishwashers , Oil diffusers, Cooking appliances (i.e. air fryers, fry pans, toasters, rice cookers) or any other electrical equipment not complying with Australian standards. Use of electrical equipment that overloading of circuits is also not permitted. Coffee pod machines and electric kettles that feature an auto shut-off are permitted.
- 5.3 Naked flames of any kind including candles, incense, oil burners gas bottles, sparklers hazardous items are not permitted in any area of residences.
- 5.4 Weapons are not permitted on campus. If you are found by the University possessing a weapon the University may take appropriate legal action or undertake a misconduct process.
- 5.5 No pets of any nature may be kept within Student Housing. If a pet is found to be in residence, it will need to be removed immediately and the resident will be charged cleaning costs for treating the residence. Assistant animals or service dogs are not considered pets.

## 6. Personal Property / Right to Enter Rooms

- 6.1 All property is brought onto University Residences at your own risk. The University is not responsible for any loss or damage, however caused, to Residents property including property seized in accordance with these Rules and items placed in storage.
- 6.2 The University shall reserve the right to seize property for reasons of occupational health and safety, hygiene and where the use or presence of such property on either University Residence is in breach of the Rules.
- 6.3 You should arrange your own insurance cover for all property (including bicycles, vehicles and personal belongings)
- 6.4 The University reserves the right to enter rooms for concerns of student safety, Health and Safety reasons, Scheduled Maintenance or if there is evidence or suspected evidence of violation of University policy.
- 6.5 Room Inspections will be conducted mid semester and end of semester.
- 6.6 The University reserves the right to pack and remove personal belongings if left in room over the break outside of the occupancy agreement.
- 6.7 The following items are not permitted in residents' rooms and common areas:
  - Bikes/scooters (including electric)
  - Large electrical devices such as commercial equipment
  - Additional furniture (without prior approval)
  - Wading pools and slippery slides

## 7. Cleaning, Damage and Maintenance

- 7.1 Cleaning is included in your accommodation charges and will take place on the same day every week. The cleaners carry out refresh of your room and bathroom. If you deny cleaner access to your room for 2 consecutive weeks a \$75 fine will be incurred. Cleaners will remove rubbish from common rooms daily. The cleaning of microwaves, fridges and dishes in common rooms or kitchen areas in the flats is the responsibility of students.
- 7.2 Payment and Repair of Damaged Property - you shall be responsible for the cost of any repairs to or replacement of any part of the Room, the Residence, the fittings, fixtures and furnishings therein or any other article provided by the university that sustains damage caused or contributed to by you, or any of your visitors. Where damage caused to any common area

within a Residence cannot be attributed to any individual, all occupants of the Residence will be charged a proportion of the cost to rectify the damage. You shall notify Student Housing as soon as is practicable of any damage sustained to University Property.

- 7.3 Please report any maintenance issues to Student Housing during business hours by uploading the form (accessed via the QR Contact your Senior Resident Fellow in your building or Security outside of business hours.
- 7.4 Room decorations are to be safe and not leave permanent damage to the room. Any decorative lighting (i.e. fairy lights) is to be battery powered only.
- 7.5 Permission must be sought from Student Housing or your Senior Resident Fellow before decorating shared areas
- 7.6 Bed stilts or any items restricting the movement of your bed will result in housekeeping not being able to make your bed, clean sheets will still be provided.

## 8. Security and Safety

- 8.1 Residents will familiarise themselves with all emergency procedures of their University Residence (as outlined on their evacuation signage in their rooms) and respond immediately to all evacuations.
- 8.2 Residents identified as tampering with, damaging or activating safety devices or alarms of any kind, both intentionally or unintentionally may be billed for the full costs incurred as a result of the interference. Current call-out cost is \$1,500 per occurrence.
- 8.3 For safety reasons, residents are not allowed to climb or sit on balcony railings. Towels, hammocks and personal laundry are not permitted on balconies.
- 8.4 Hazing or Any act that willfully or recklessly endangers the mental, emotional, or physical health and/or safety of any student or other person for the purpose of initiation, admission into, affiliation with, or continued membership in any group regardless of the person's consent to participate, is prohibited.

## 9. Keys and Security

- 9.1 Any keys issued to you are always to remain in your possession and are not to be lent to any other person. If you lose your keys you must report the matter immediately to Student Housing. you will be invoiced \$150.00 for the cost of a lock change and replacement key.

## 10. Departure

- 10.1 On departure at the end of each semester you the must return room keys for key auditing purposes, if not returned at the end of the semester you will be charged for non-key return of \$150.00.
- 10.2 Personal belongings which are left behind when a student vacates his/her accommodation at the completion of the term agreed on the occupancy agreement are considered abandoned property and may be removed from University housing rooms/areas and discarded if arrangements are not made to pick them up within twenty-four (24) hours after the student vacates.
- 10.3 A resident may be administratively removed for reasons including, but not limited to, non-payment, non-enrolment, inappropriate behaviour, violating Bond University Student Code of Conduct, or behaviour that threatens the health or welfare of members of the University community.

## 11. Limitation of Liability

- 11.1 The University attempts so far as is practicable, to provide you with a residential environment that is safe, conducive to study and without disturbance. You agree that the University is not liable for and releases the university from any and all liability for:
- 11.2 any loss of or damage to the your personal property howsoever caused.
- 11.3 any loss resulting from the use of, or, unavailability of the IT Network facilities provided by the University;
- 11.4 any injury sustained by you howsoever caused.
- 11.5 any interruptions to the supply of water, electricity and/or gas provided to the Residence
- 11.6 the presence of pests in the Residence despite reasonable attempts by the University to control pests.
- 11.7 The university through its Residential Support Team, is concerned for your physical welfare and academic progress of you but accepts no legal responsibility for either of these matters. The onus is on you to advise the university of any special needs that you may have and make any necessary arrangements for accommodation prior to accepting the offer of residence. You release and indemnifies the University for any claim, loss, cost, demand for or in relation to injury, or death.

## Key Contacts

<u>Security</u>	<u>07 5595 1234</u>
<u>Emergencies (ambulance/fire/police)</u>	<u>000</u>
<u>Student Housing Office</u>	<u>07 5595 5000</u>
<u>West Tower Duty Phone (Building 7)</u>	<u>07 5595 2107</u>
<u>East Tower Duty Phone (Building 8)</u>	<u>07 5595 2108</u>
<u>AC Duty Phone (Building 9)</u>	<u>07 5595 2109</u>
<u>The Halls Duty Phone (Building 11)</u>	<u>07 5595 2111</u>
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<u>Bond Medical Centre</u>	<u>07 5595 4043</u>
<u>Sports Centre (Gym)</u>	<u>07 5595 4100</u>
<u>Crisis Support details on Page 15</u>	

## Emergency Contacts

In an emergency, call campus security 07 5595 1234 or 000. (24 Hours a Day 7 Days a Week)

## Crisis Support Services

13HEALTH	13 432 584
1800RESPECT	1800 737 732
Crisis Assessment and Treatment Team	1300 642 255
Beyond Blue	1300 224 636
Brisbane Sexual Assault Service	07 3636 5206
Domestic Violence Line	1800 811 811
Gold Coast Centre Against Sexual Violence	07 5591 1164
Gold Coast Homelessness Service	07 5579 6060
Headspace	1800 650 890
Homeless Persons Information QLD	1800 474 753
Lifeline	13 11 14
Men's Line Australia	1300 789 978
Q-Life	1800 184 527
SANE Counselling Support	1800 187 263

## BondCare

**Bond University is committed to building a safe and supportive campus for everyone.**



# Student Success & Wellbeing Support Services

## BondCare

Students are able to submit the following referrals or reports within the BondCare Student Safety & Wellbeing Reporting/Referral System:

- Wellbeing Referrals (including physical or mental wellbeing self-referrals)
- General Misconduct & Unwanted Behaviour Reporting
- Sexual Assault Sexual Harassment (SASH) Reporting

## Academic Skills Centre (ASC)

The ASC provides free one-on-one support, including:

- Oral presentations
- Time management planning
- Referencing

[bond.edu.au/asc](http://bond.edu.au/asc)  
Phone: 07 5595 4783  
Email: [asc@bond.edu.au](mailto:asc@bond.edu.au)

## Accessibility and Inclusion

- Strategies for overcoming barriers.
- Learning Access Plans

[bond.edu.au/accessibility](http://bond.edu.au/accessibility)  
Phone: 07 5595 4002 Email: [accessibility@bond.edu.au](mailto:accessibility@bond.edu.au)  
Bond University Student Association (BUSA)

## Student Experience, Support and Advocacy

[bond.edu.au/busa](http://bond.edu.au/busa)  
Phone: 07 5595 4009  
Email: [busa@bond.edu](mailto:busa@bond.edu)

Building A Better Bondy iLearn Page

Self-care and self-awareness learning modules including:

- Being Well, Living Well
- Consent Matters
- Tackling Harassment

[ilearn.bond.edu.au/ultra/organization](http://ilearn.bond.edu.au/ultra/organization)



## Career Development Centre (CDC)

- Career planning, resumes and interview training
- Internships, work experience and placements
- Graduate employment

[bond.edu.au/cdc](http://bond.edu.au/cdc)  
Phone: 07 5595 3388  
Email: [cdc@bond.edu.au](mailto:cdc@bond.edu.au)

## Counselling

- Free and confidential counselling services

[bond.edu.au/student-counselling](http://bond.edu.au/student-counselling)  
Phone: 07 5595 4002  
Email: [studentcounselling@bond.edu.au](mailto:studentcounselling@bond.edu.au)

## LGBTIQ Services and Support

- Ally Network
- Pride in Diversity training and support

[bond.edu.au/lgbtiq](http://bond.edu.au/lgbtiq)

## Library Services

- Ask-A-Librarian chat service
- Book a personal consultation with a Faculty Librarian

[library.bond.edu.au](http://library.bond.edu.au)  
Phone: 07 5595 1510  
Email: [library@bond.edu.au](mailto:library@bond.edu.au)

## Limitless Learning Mentoring & Tutoring

- Tutoring and social connectivity support provided by Bondies.

[bond.edu.au/limitless-learning](http://bond.edu.au/limitless-learning)

## Medical Clinic

- Book an appointment with the GP or Nurse for a range of medical services.

[bond.edu.au/medical-clinic](http://bond.edu.au/medical-clinic)  
Phone: 07 5595 4043  
Email: [ssmc@bond.edu.au](mailto:ssmc@bond.edu.au)

## Nyombil Indigenous Support Centre

- A place of learning with a dedicated team who will help you transition to university life and throughout your degree.

[bond.edu.au/nyombil-centre](http://bond.edu.au/nyombil-centre)  
Phone: 07 5595 5652  
Email: [nyombilcentre@bond.edu.au](mailto:nyombilcentre@bond.edu.au)

[bond.edu.au](http://bond.edu.au)



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CRICOS Provider Code 00017B  
TEQSA Provider ID PRV12072

The information in this document is correct at the time of printing (2023).