



# Student Support Services

A Directory of Services Available to Students

## Academic Skills Centre

[bond.edu.au/asc](http://bond.edu.au/asc)

**Phone:** 07 5595 4783 **Email:** [asc@bond.edu.au](mailto:asc@bond.edu.au)

The Academic Skills Centre offers a suite of workshops on academic skills, study skills and English and provides personal consultations for help with your assignments and studies. This service is designed to assist you to become self-sufficient academically and reach your full potential.

## Alumni

[alumni.bond.edu.au](http://alumni.bond.edu.au)

**Phone:** 07 5595 1093 **Email:** [alumni@bond.edu.au](mailto:alumni@bond.edu.au)

More than 28,000 proud individuals have graduated from Bond University and are now making a difference in their careers and communities. Forever aligned by their shared experience, the Bondy network is a dynamic and influential family, forging business, social and philanthropic connections in every corner of the globe. Lifelong membership of this elite circle of friends is one of the most valuable gifts we can give our newest Bond graduates.

## Bond International Exchange Program

[bond.edu.au/current-students/opportunities/exchange](http://bond.edu.au/current-students/opportunities/exchange)

**Phone:** 07 5595 1024 **Email:** [exchange@bond.edu.au](mailto:exchange@bond.edu.au)

If you are a current Bondy looking to spend a semester in another country, an overseas semester will enhance your degree with a global perspective that you cannot learn in the classroom. Studying internationally provides opportunities for you to create a global network of friends, expands your cultural awareness and ensures you will make lifelong memories of your university experience.

## Bond Sport

[sport.bond.edu.au](http://sport.bond.edu.au)

**Phone:** 07 5595 2152 **Email:** [sport@bond.edu.au](mailto:sport@bond.edu.au)

At Bond we support students in their endeavours to play, compete and represent at all levels. As an athlete, you'll have access to world-class coaching, programs and facilities.

Bond Sport runs a number of programs that aim to assist student athletes including scholarships and the Elite Sport Program.

## Bond Sports Centre

[sport.bond.edu.au/bond-sports-centre](http://sport.bond.edu.au/bond-sports-centre)

**Phone:** 07 5595 4100 **Email:** [sportscentre@bond.edu.au](mailto:sportscentre@bond.edu.au)

Bond University Sport Centre's objective is to provide students with the best possible gymnasium, sport facilities, training sessions and fitness advice. Bond students receive free membership to the gym.

## Bond University Student Association (BUSA)

[bond.edu.au/busa](http://bond.edu.au/busa)

**Phone:** 07 5595 4009 **Email:** [busa@bond.edu.au](mailto:busa@bond.edu.au)

BUSA is your team of student representatives. The association facilitates a number of services and activities dedicated to ensuring your experience at Bond is everything you want it to be. BUSA also coordinates more than 100 student clubs and societies and put on many social events during the semester.

## Building A Better Bondy iLearn Page

[ilearn.bond.edu.au/ultra/organization](http://ilearn.bond.edu.au/ultra/organization)

All Bond students will have access to our new Community page on your iLearn system that will connect you to a wide range of wellbeing and study support initiatives. Here is where you'll find online modules that assist your understanding of consent, inclusion and general wellbeing.

## Career Development Centre

[bond.edu.au/cdc](http://bond.edu.au/cdc)

**Phone:** 07 5595 3388 **Email:** [cdc@bond.edu.au](mailto:cdc@bond.edu.au)

The Career Development Centre (CDC) tailors a series of services based around short-term and long-term career goals for students. The CDC staff are available to assist you with a range of services from resume and application review to providing you with help in seeking casual part-time work while studying.

## Disability Support - Access and Inclusion

[bond.edu.au/disability](http://bond.edu.au/disability)

**Phone:** 07 5595 4014 **Appointments:** 07 5595 4002

**Email:** [disabilitysupport@bond.edu.au](mailto:disabilitysupport@bond.edu.au)

Bond University strives to provide an accessible, supportive, safe and inclusive learning environment for all students. If you have a disability, illness, injury, mental or other health condition, that impacts on your studies, exams or assessment tasks, you should let us know as soon as possible so we can work with you to determine if you require adjustments. Please complete an application, provide recent and comprehensive support documentation and make an appointment with the Disability Office.

## Events Centre

[bond.edu.au/studentevents](http://bond.edu.au/studentevents)

**Phone:** 07 5595 3090 **Email:** [studentevents@bond.edu.au](mailto:studentevents@bond.edu.au)

The Events Centre team offer professional assistance and support to all student clubs and Bond staff who are planning events or booking rooms for study. A dedicated Student Events Officer works closely with BUSA and assists in managing all student clubs and event approvals.

## Financial Support

[bond.edu.au/future-students/study-bond/how-apply/fees-costs/financial-assistance](http://bond.edu.au/future-students/study-bond/how-apply/fees-costs/financial-assistance)

**Phone:** 07 5595 4049 **Email:** [financialaid@bond.edu.au](mailto:financialaid@bond.edu.au)

The Financial Aid team in the Student Business Centre provide advice and support services for students regarding FEE-HELP and overseas loans such as US Federal Aid, Canadian student loans, and other international loan schemes.

### International Student Support

[bond.edu.au/current-students/services-support/student-support/international-students-support](https://bond.edu.au/current-students/services-support/student-support/international-students-support)

**Phone:** 07 5595 4049 **Email:** [intlsupport@bond.edu.au](mailto:intlsupport@bond.edu.au)

Bond University has a large cohort of international students who hail from more than 90 countries worldwide. The International Support team in the Student Business Centre provide assistance and advice for international students regarding student visa matters, Confirmation of Enrolments (COEs), Overseas Student Health Cover (OSHC), and letters for immigration and visa purposes.

### Information Technology Services (ITS)

**Phone:** 07 5595 4444 **Email:** [its servicedesk@bond.edu.au](mailto:its servicedesk@bond.edu.au)

The IT Service Desk provides support to staff and students on all aspects of IT services.

### LGBTIQ Services and Support

[bond.edu.au/current-students/services-support/student-support/lgbtiq-services-support](https://bond.edu.au/current-students/services-support/student-support/lgbtiq-services-support)

Bond University ensures an equal opportunity for the success of all students. We are committed to a culture of inclusion and welcome. This commitment extends to students and community who are sexually diverse and have diverse gender identities. Our membership in Pride in Diversity is one means of supporting our students as well as our Ally Network. We are here to act as a point of contact for staff and students to discuss LGBTIQ+ issues and concerns.

### Library Services

[library.bond.edu.au](https://library.bond.edu.au)

**Phone:** 07 5595 1510 **Email:** [library@bond.edu.au](mailto:library@bond.edu.au)

Students have access to the latest online and print information resources to support their assignment topics and research needs 24/7. Library Services also provide tailored one-on-one appointments for students with your Faculty Librarians. Learn more about Library services and opening hours at [library.bond.edu.au](https://library.bond.edu.au) or simply 'Ask us' through the chat and email service.

### Medical Clinic

[bond.edu.au/current-students/services-support/services/medical-clinic](https://bond.edu.au/current-students/services-support/services/medical-clinic)

**Phone:** 07 5595 4043 **Email:** [ssmc@bond.edu.au](mailto:ssmc@bond.edu.au)

The Bond Medical Clinic offers a comprehensive medical service for current students and staff. The Clinic has two Specialist General Practitioners (female GP is available on Wednesday mornings) and a Registered Nurse. Both doctors are available for face to face and phone consultations if required. The Clinic direct bills Medicare for Medicare Card holders. Most Overseas Student Health Insurances are also direct billed. Please check with reception for further information. The Medical Clinic is open Monday to Friday from 8.30am - 5pm.

### Mentoring

[bond.edu.au/current-students/services-support/student-support/limitless-learning](https://bond.edu.au/current-students/services-support/student-support/limitless-learning)

Limitless Learning is our exciting new mentoring program that allows students to connect with each other whether they are on campus or learning remotely. It is accessible either through an app or website so in one click, you're ready to go. Visit our webpage to find out more and sign up to be a mentee.

### Nyombil Indigenous Support Centre

[bond.edu.au/current-students/services-support/student-support/indigenous-students](https://bond.edu.au/current-students/services-support/student-support/indigenous-students)

**Phone:** 07 5595 5617 **Email:** [jamurray@bond.edu.au](mailto:jamurray@bond.edu.au)

Bond University is committed to providing a culturally safe and supportive learning environment for Aboriginal and Torres Strait Islander students where they can progress and complete higher education programs at the same rate as, or at a better rate than, non-Indigenous students.

### Psychological Services

[bond.edu.au/current-students/services-support/services/counselling-service](https://bond.edu.au/current-students/services-support/services/counselling-service)

**Phone:** 07 5595 4002 **Email:** [studentcounselling@bond.edu.au](mailto:studentcounselling@bond.edu.au)

Bond University Psychological Services is a free and confidential service open to all students. The therapy rooms provide an open, safe and confidential space that enables psychologists to assist with clinical and non-clinical issues, which students may have found difficult to deal with alone. Our counsellors are also available for appointments via Microsoft Teams, Skype and Phone consultations if required. The Psychological Services can assist with referrals to external providers if needed. Psychological Services are located in the Medical Clinic and are open Monday to Friday from 8.30am to 5pm.

### Student Assist

[bond.edu.au/sbc](https://bond.edu.au/sbc)

**Phone:** 07 5595 4049 **Email:** [sbc@bond.edu.au](mailto:sbc@bond.edu.au)

Student Assist provides assistance and advice to all students throughout the student lifecycle, for example, enrolment, subject selection, timetabling, exams, scholarships, student loyalty discounts, international student support, Fee-Help and overseas loan schemes and through to graduation.

Student Assist provides a personalised, supportive environment aimed at fostering independence while still responding to individual student needs. Student Assist is open Monday to Friday from 8.30am - 5pm.

### Student Housing Support

[bond.edu.au/student-housing](https://bond.edu.au/student-housing)

**Phone:** 07 5595 5000 **Email:** [student\\_housing@bond.edu.au](mailto:student_housing@bond.edu.au)

Students living on campus have access to a variety of support staff including:

- Friendly receptionists for all initial accommodation enquiries.
- Resident Fellows who have experienced living in Student Residences and can assist you with any issues relating to life on campus.
- Senior Resident Fellows who help to generate community spirit while ensuring that the rules are followed for the benefit of all.
- Resident Tutor Fellows who are available to assist you with one-on-one free tutoring consultations.

### Transformer

[bond.edu.au/transformer](https://bond.edu.au/transformer)

**Phone:** 07 5595 5604 **Email:** [transformer@bond.edu.au](mailto:transformer@bond.edu.au)

Transformer is an Australian-first entrepreneurship program offered as a fee-free, extracurricular option to undergraduate and postgraduate students from all disciplines.

Transformer's objective is to give you the courage and confidence to find your inspiration and transform your idea through to execution.

### University Safety and Security

[bond.edu.au/security](https://bond.edu.au/security)

**Phone:** 07 5595 1234 **Email:** [security@bond.edu.au](mailto:security@bond.edu.au)

Bond University provides security support to the campus and for on-campus residences 24 hours a day, seven days a week. The Security Office can be contacted at any hour by phone to assist in an emergency.

Security staff can also provide the following services:

- Crime prevention information
- First aid response including access to a defibrillator
- Lost property services
- Safe escort to your car or on-campus residence
- Vehicle permits