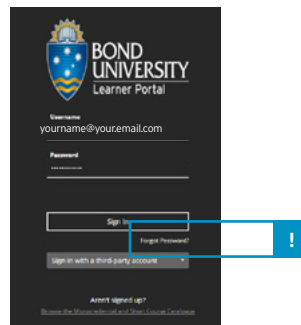


Resetting your learner password

1 Go to learner portal.

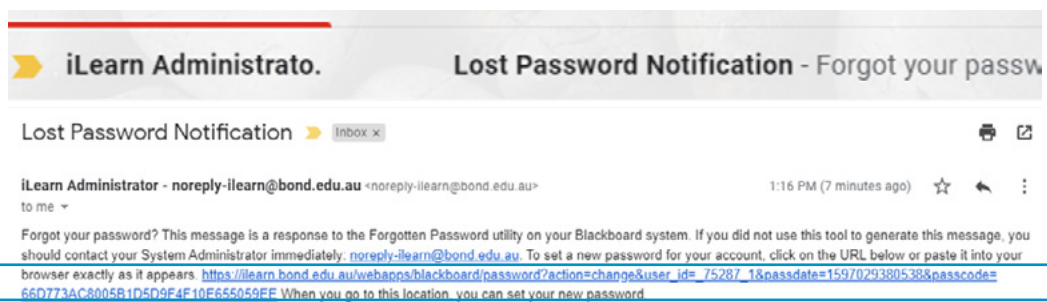
**learner.bond.edu.au/
webapps/login**

2 Select **Forgot Password**.



3 Enter your name and email (username) and **Submit**.

4 Retrieve email notification and use the link to go to the **change password** page.

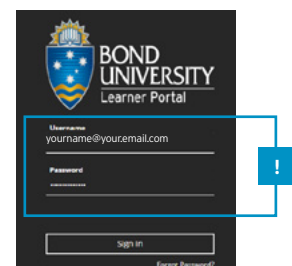


5 Your password must be at least 12 characters and must contain a number.

6 Exit out of the Bond University login page (this is for students enrolled in a full program).



7 Go back to the learner portal: and enter your username (email) and updated password.



SUPPORT

If you are still experiencing difficulties, please contact us for assistance with a description of the problem and a screenshot of any error messages to:

info@learner.bond.edu.au